



Mine Action Programme Of Afghanistan (MAPA) Hotline Calls Monthly Summary Report for April 2020 Emergency calls received through the hotline number (0708606060)

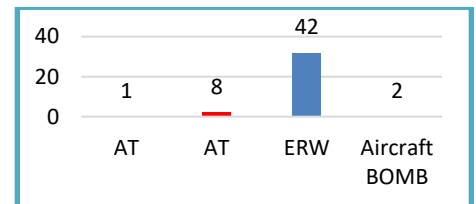
Background: the Hotline project began in September 2012 to timely provide mine action response and remove mine/ERW threat, decrease mine/ERW civilian casualties, remove mine/ERW blockages, ensure consideration of community priorities for mine action intervention, establish a link between communities and mine action to get their feedback and ensure demining operation effectiveness and efficiency. The table below shows total calls received and responded through MAPA hotline during the month of April 2020, during the 1st quarter of 1399 (April to June 2020) and since the start of the project.

Period	Total calls	Closed calls	Under Process	Open
This Month/ Demining	34	28	0	6
This Month/ COMAC and Other	0	0	0	0
Last Quarter	119	47	3	69
Since Dec 2012	6,295	6,101	72	122

During the month of April 2020, 34 calls were received by MAPA hotline number, out of which 1 call was for Survey, 4 calls were for hazard clearance and 29 calls were for spot EO clearance. All calls have been followed with the related DMAC ROs and Mine Action IPs.

Devices Destroyed: During the month of April 2020 in total 53 devices were found and destroyed by the MAPA through hotline calls.

Period	Devices found and destroyed						Total Hours spent for destruction
	AT	AP	ERW	Aircraft BOMB	SAA	Total	
This Month	1	8	42	2	0	53	133
Last Quarter	0	2	86	0	0	88	
Since (Dec 2012)	26	123	8,261	27	1,245	9,651	



Calls by Type: The table below shows hotline calls by type for the month of April 2020 and 1st quarter of 1399 and since the beginning of the project.

Period	Calls for New Survey	Calls for Hazards Clearance	Calls for Spot ERW/Mine Clearance	Complain on Mine Action Operation	COMAC	Other	Total
This Month	1	4	29	0	0	0	34
last Quarter	19	12	87	1	0	0	119
Since the beginning (Dec 2012)	119	167	2,519	63	3,085	341	6,295

Calls by Province: The table below shows hotline calls received by province for the month of April 2020 and 1st quarter 1399.

Province	Kabul	Kunduz	Parwan	Baghlan	Paktya	Nangarhar	Hilmand	Kandahar	Samanga	Kapisa	Faryab	Zabul	Uruzgan	Ghazni	Farah	Hirat	Balkh	Kunar	Logar	Sari Pul	Bamyan	Takhar	Ghor	Nimroz	Total
This Month	10	1	2	0	2	1	0	0	1	0	0	0	0	0	0	0	12	2	1	0	1	0	0	1	34
Last Quarter	19	10	11	2	0	4	2	9	3	1	9	4	1	2	2	5	18	1	4	7	0	1	1	3	119

Area Cleared: The table below shows area clearance achievements for the month of April 2020 and since the beginning of the project.

Period	MF Area Cleared sqm	BF Area Cleared sqm	Total (sqm)
This Month	0	0	0
Since Dec 2012	52,784	226,043	278,827

Summary of callers who received the hotline number through different sources:

- 17 Callers received hotline number from EORE teams.
- 8 Callers received hotline number from demining/survey teams.
- 2 Callers used the hotline cards.
- 7 Callers received the number from Television and radio